### **ICPC Referral**

### Introduction

The ICPC Referral represents the intake for the ICPC workflow. The ICPC Referral can be created by either county workers or ICPC staff. The referrals will be forwarded by the county workers to the ICPC staff. ICPC Staff can accept or deny the referral or return it to the sending agency. Once the ICPC Staff either accepts or denies the ICPC Referral, it can be linked to either an existing (open or closed) case or a new case can be created. Upon saving of the changes to Maintain Case (linking to an existing case or creating a new case opens the Maintain Case page), the system creates an ICPC Record for the child who is associated with the role of Identified Child on the ICPC Referral.

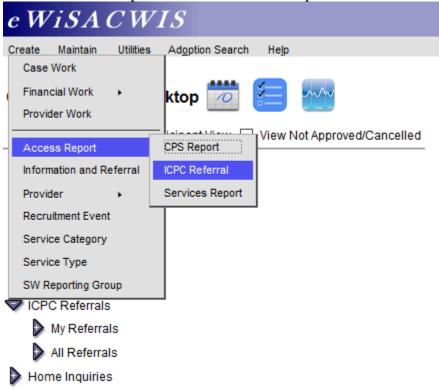
Any time after the initial save, the ICPC Referral can be copied over into a new ICPC Referral for the same child or into a new ICPC referral for one of his/her siblings. County and ICPC staff continue documentation of the work specific to the ICPC workflow on the ICPC Record.

### **Related User Guides:**

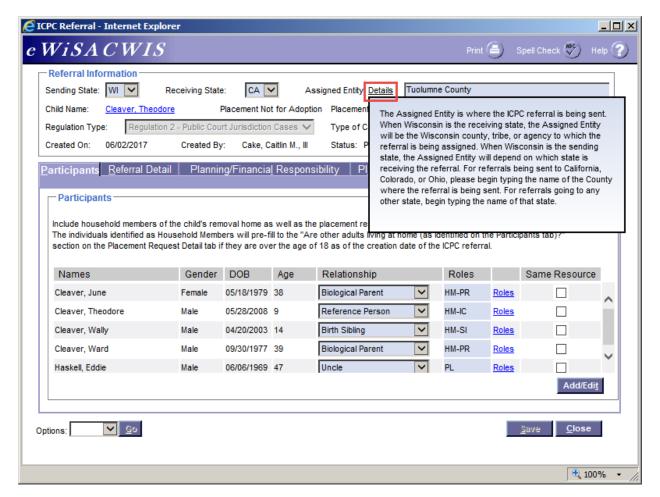
ICPC Record
Imaging Person

## **Documenting an ICPC Referral**

1. From the desktop, select Create>Access Report>ICPC Referral to open the Referral page.



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**Note:** The child's name will be blank until a participant on the participants tab is specified as the 'Identified Child'.

2. On the ICPC Referral page enter the Sending and Receiving States and the 'Assigned Entity' fields. The Sending State field defaults to 'WI'. The Sending and Receiving States cannot be identified as the same State and one of them must be identified as 'WI'.

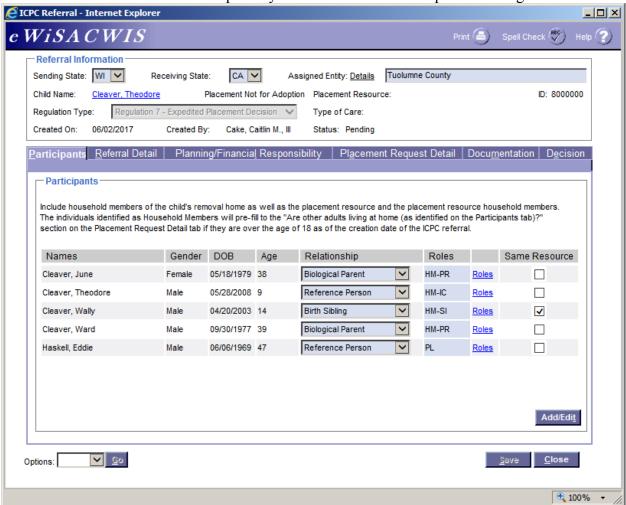
**Note:** The 'Assigned Entity' field is an AJAX-enabled field. Begin typing any part of the name and eWiSACWIS will attempt to find a match. Selecting a value from the available choices will prefill the address fields. The Details flare identifies what values should be typed into this field. *To retrieve the values for Milwaukee, use "DMCPS"*.

- 3. The other fields in the header, when WI is a sending state, are derived from other areas within the ICPC Referral. The 'Placement for Adoption' text is dynamically displayed. The 'Placement Resource' field and the 'Type of Care' field are displayed from the Placement Request Detail tab.
- 4. The Participants tab is to identify participants, document their relationships and designate the roles of individuals associated with the Referral. To add participants, click the

Add/Edit button and search for the participants using the existing Access Inquiry Search page. Once the participants are searched, the tab prefills with the information entered on the Access Participant page including name, gender, and date of birth.

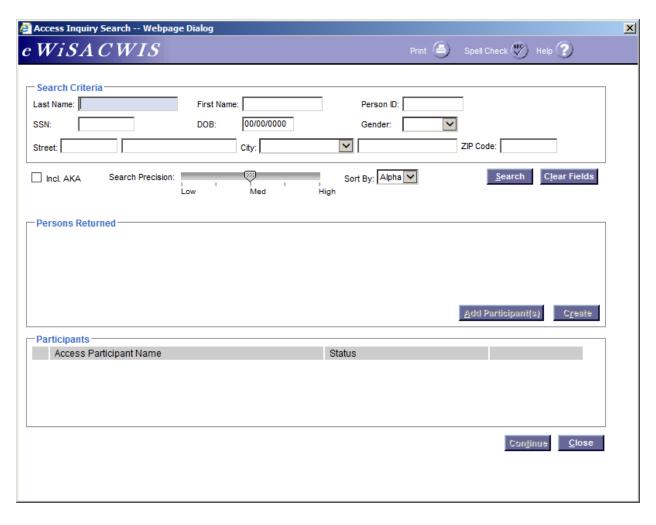
- 5. Identify the relationship of each participant (the reference person should be the child who is the subject of the referral). The ICPC Referral must have at least one participant with the relationship of 'Reference Person'.
- 6. The worker also assigns ICPC Referral roles to a participant by clicking on the Roles hyperlink, which launches the existing Roles pop-up page. The pop-up page is used to select the appropriate role or roles for each participant. The documentation of an identified child is required and all other relationships are based off of the identified child.

**Note:** The 'Identified Child' must have a DOB, gender, race, ethnicity, and parent information documented. The other participants should have DOB, gender, race and ethnicity documented. The 'Placement Resource' needs a primary address documented on person management as well.

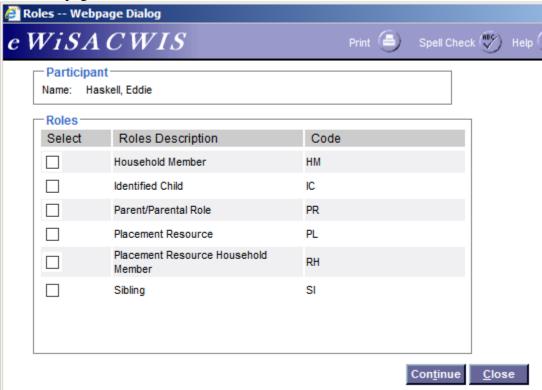


7. The 'Same Resource' checkbox is to indicate if that individual (i.e. sibling to the identified Child) is placed with the same placement resource. This will assist in the copy

- over functionality when an ICPC referral needs to be created for that individual as well.
- 8. Search the participants by clicking on the 'Add/Edit' button. The Last Name is required unless you enter a person ID, SSN, or an address. Click the <u>Select</u> hyperlink for the participants you would like to add, or click Create if the person you are looking for is not found. Once all participants have been added select 'Add Participant(s)', then click Continue to return to the ICPC Referral. For more information on how to search, please refer to the <u>Search User Guide</u>.



9. Click the Roles hyperlink to open the Roles page. Click Continue to return to the ICPC Referral page.

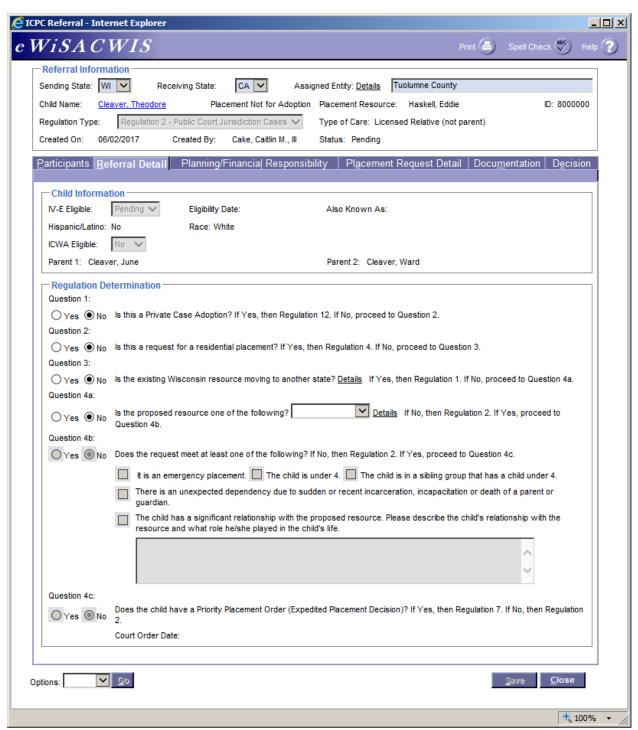


10. When an individual is assigned a role of Identified Child on the Roles pop-up page and returns to the Participants tab the page will refresh and prefill with the information for the Identified Child in the header.

**Note:** Only one individual can have the role of 'Identified Child.'

11. Only one individual can have the role of 'Placement Resource'. If more than one participant is assigned a role of 'Placement Resource' the ICPC Referral page will generate the following message: "Do you want to replace existing Placement Resource?" Selecting Yes will reassign a role of Placement Resource from Participant A to Participant B. Selecting No will keep Placement Resource role with Participant A and remove it from Participant B. All other roles other than Placement Resource will remain the same for both participants. If there are more individuals in the home of the placement resource, they should be identified as 'Placement Resource Household Member'.

**Note:** Upon the first successful save of the page an open ICPC Referral intake assignment is created for the creator of the page with the following Detail: Type = ICPC Referral, Responsibility = N/A, Role = Supervisor.

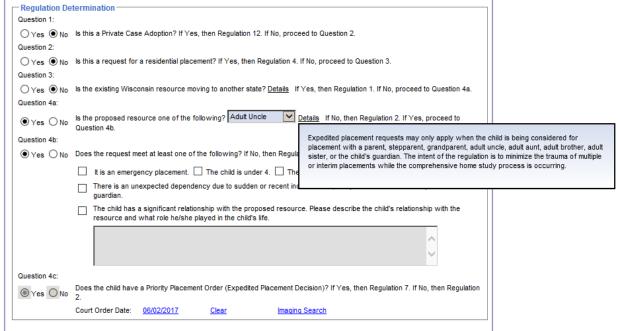


12. On the Referral Detail tab, complete the required fields in the Child Information group box and the Regulation Determination group box. The system will populate the 'Regulation Type' field in the header when the sending state is Wisconsin and the page is successfully saved.

**Note:** After the first successful save, the 'Copy' value will display in the Options dropdown menu. It is recommended to wait until later in the process of completing the referral to copy it so that as much information as possible is copied over.

- 13. The Child Information group box will be blank until an individual is selected as the 'Identified Child' on the Participants tab.
  - When WI is sending, the field will prefill from the IV-E eligibility line and the 'Eligibility Date' will display as a date hyperlink that will open the eligibility row for that individual.
  - The 'Also Known As', 'Hispanic/Latino' and 'Race' fields will prefill from the child's person management record.
  - When WI is the sending state the 'ICWA Eligible' field will prefill from person management. If the Status field in either the Race/Ethnicity/Tribal Identification has a value of 'Eligible for membership, not a member' or 'Member', the ICWA Eligible field will be set to Yes.
    - The '<u>Does the tribe agree with the placement?</u>' text and radio buttons display only when the 'ICWA Eligible' field is answered Yes and it is required to be completed when WI is the sending state.
  - The 'Parent 1' and 'Parent 2' fields prefill from the person management record for the Identified Child.
- 14. When Wisconsin is the sending state complete the Regulation Determination group box and click the Save button to update the 'Regulation Type' field in the header.

**Note:** The regulation determination must be completed and one participant must be assigned a role of 'Identified Child' prior to the first successful save.



Question 1: This question is only available to the ICPC staff and it defaults to No when the referral is created by a county worker.

- Question 2: This question is enabled when Question 1 is answered No.
- Question 3: This question is enabled when the answer to Question 2 is No. Hovering over the Details flare will pop-up a screen that describes how to answer this question.
- Question 4a: The drop-down menu identifying if the proposed resource is one of the relatives listed should be determined prior to selecting the yes or no radio button. Hovering over the Details flare will pop-up a screen which describes when expedited placements apply and what their intent is.
- Question 4b: This question is only available when Question 4a is answered Yes. If this question is answered Yes, one of the checkboxes must also be selected. The associated narrative field is only enabled when the "significant relationship" checkbox is selected.
- Question 4c: This question is to indicate if there is a Priority Placement Order. If yes, the court order must be associated in order for the 'Yes' radio button to be selected, otherwise it defaults to 'No'. Once an order is associated, it will display as a date hyperlink which will take the user to imaging page for the associated image.

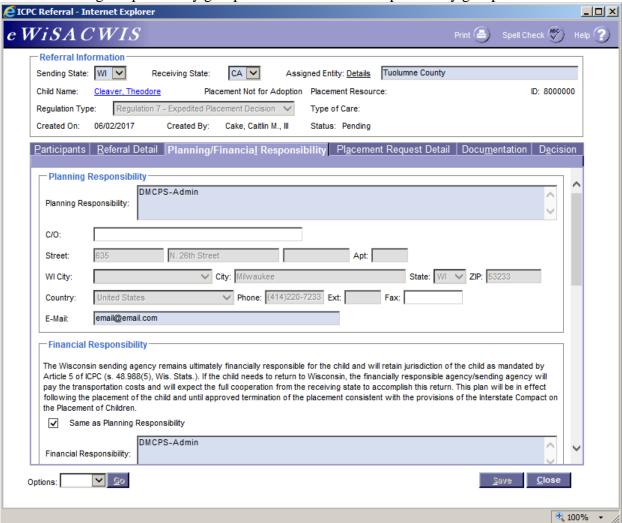
The 'Imaging Search' will allow the user to select the appropriate court order. The 'Clear' hyperlink will clear out the selected court order.

#### Question 4c:

(a) Yes (b) No Does the child have a Priority Placement Order (Expedited Placement Decision)? If Yes, then Regulation 7. If No, then Regulation 2.

> Court Order Date: 10/25/2016 Clear Imaging Search

June 2017 8 15. The Planning/Financial Responsibility tab provides information regarding the designated person/agency/tribe having both Planning and Financial Responsibilities. Each group box displays the designated person/agency/tribe having both planning and Financial Responsibilities. The Financial Responsibility group box has a 'Same as Planning Responsibility' checkbox. When selected, the page will copy the information from the Planning Responsibility group box into Financial Responsibility group box.



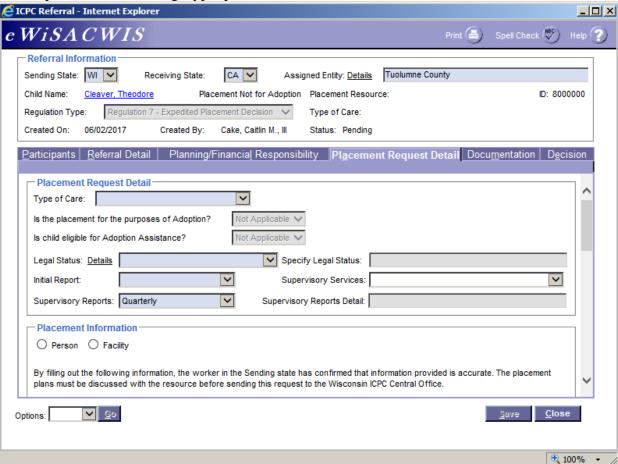
- 16. The Planning Responsibility field is AJAX-enabled and does not allow any text that is not on the list. Begin typing any part of the name and eWiSACWIS will attempt to find a match. Selecting a value from the available choices will prefill the address fields.
  - a. If WI is the sending State, the available values are Wisconsin values.
  - b. If WI is the receiving State, the available value is the other State's name or the county names for California, Colorado, or Ohio.

Financial Responsibility			
The Wisconsin sending agency remains ultimately financially responsible for the child and will retain jurisdiction of the child as mandated by Article 5 of ICPC (s. 48.988(5), Wis. Stats.). If the child needs to return to Wisconsin, the financially responsible agency/sending agency will pay the transportation costs and will expect the full cooperation from the receiving state to accomplish this return. This plan will be in effect following the placement of the child and until approved termination of the placement consistent with the provisions of the Interstate Compact on the Placement of Children.			
✓	Same as Planning Responsibility		
Financial Responsibility:			
C/O:			
Street:	635 N. 26th Street Apt:		
WI City	r: City: Milwaukee State: Wi ✓ ZIP: 53233		
Countr	y: United States   Phone: (414)220-7233 Ext: Fax:		
E-Mail:	email@email.com		
If the c	child is to be placed, the proposed resource is:  Financially able and willing to support the child. The resource acknowledges they will receive no financial assistance for the care of the child.  Entitled to receive monthly Kinship Care payments from Wisconsin.  Entitled to receive foster board payments from Wisconsin. Wisconsin will pay foster care for this child upon licensure and placement approval from the receiving state. The rate per month is:    \$0.00		
	~		
If the c	child is to be placed, the medical plan for the child is:		
	The child is IV-E eligible and the receiving state will arrange for Medicaid coverage based on the provision of the federal COBRA legislation.		
	Child is not IV-E Eligible and the sending state will reimburse the placement resource for the child's medical expenditures incurred with prior approval.		
	Placement resource has agreed to provide financially for medical needs of the child. The resource understands that they may not receive assistance with medical coverage for the child.		
	Parent placement with court ordered supervision. Parent will provide medically for the child.		
	Other - Specify		
	^		

- 17. If the user selects the 'Same as Planning Responsibility' checkbox, then the fields will populate from the Planning Responsibility group box. Otherwise the fields will behave in the same manner as the Planning Responsibility group box as described above.
- 18. In the "If the child is to be placed, the proposed resource is:" section there are six checkboxes. At least one of the checkboxes must be selected when WI is the sending state.

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- 19. In the "If the child is to be placed, the medical plan for the child is:" section there are five checkboxes. At least one of the checkboxes must be selected when WI is the sending state.
- 20. The Placement Request Detail tab contains information specific for the requested placement, including Type, placement resource, etc.

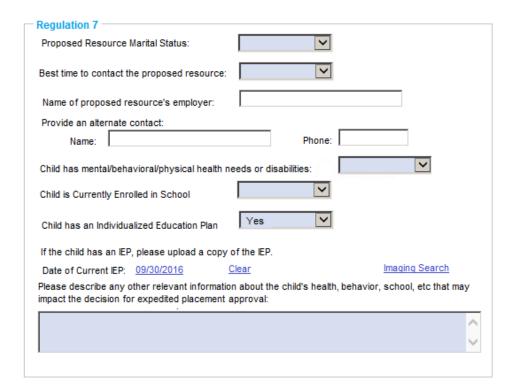


- 21. The Type of Care field is a user-selectable dropdown for documenting the type of care; The values available are: Foster Home (non-relative), Parent, Group Home, Residential Care Center, Licensed Relative (not parent), Unlicensed Relative (not parent). The available values are based on the regulation type.
- 22. Complete the rest of the required fields on the page.
- 23. Some fields are conditionally displayed base on the answer to the question before it. I.e. the 'Adoption to be completed in:' field will not display unless there is Yes value for the "Is the placement for the purposes of Adoption" field is answered Yes.
  - a. Some fields are conditionally enabled once other pieces of work are saved on other tabs. I.e. the 'Legal Status' field once the regulation type is not null.
  - b. The Details flair describes which value should be selected in the 'Legal Status' field.

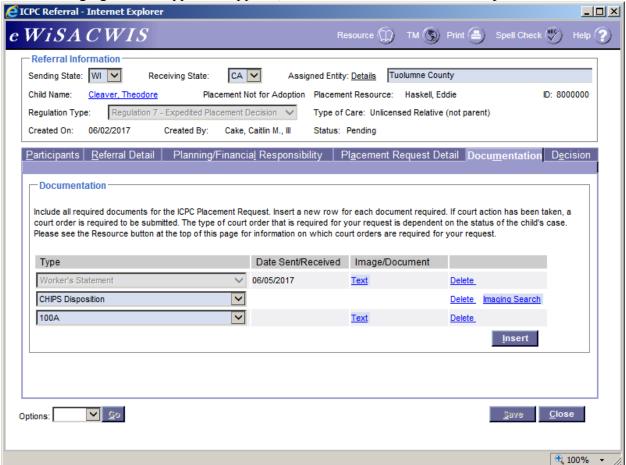
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Plac	ement Information						
Person O Facility							
Name	: Haskell, Eddie (9228005)	SSN: DOB: 06/06/1969					
Place	ment Relationship to Child:						
	By filling out the following information, the worker in the Sending state has confirmed that information provided is accurate. The placement plans must be discussed with the resource before sending this request to the Wisconsin ICPC Central Office.						
0	res O No Are other adults	living at home (as identified on the Participants tab)?					
How	many people, including children, are i	n the home (not including children to be placed)?					
How	many bedrooms are in the home?						
	I have communicated directly with the	he potential placement resource. Last date of contact with the proposed resource: 00/00/0000					
	The potential placement resource is process.	interested in being a placement resource for the child and is willing to cooperate with the ICPC					
	•	cknowledges that s/he has sufficient resources or will access financial resources to feed, clothe,					
	· -	ds a criminal record and child abuse history check will be completed for any person residing in the					
		cerns or special considerations that must be addressed in the evaluation of the proposed					
		_					
		Placement Information Person Facility Provider Search					
		Name: Eyes Wide Open Seeing Beyond Today (8058834)					
		c/o Clarissa Christmasspirit 1234567890101 BeautifulRainbow through Apt. 1234; Informationf Longestcity name possible to evaluate th, WI 123456789, United States (Dane County) Phone: (515) 122-2211 Ext. 2222; Fax (234) 234-2345 E-Mail: text_text@ text.gov					
		By filling out the following information, the worker in the Sending state has confirmed that information provided is accurate. The placement plans must be discussed with the resource before sending this request to the Wisconsin ICPC Central Office.					
		○ Yes   No Are other adults living in home?					
		How many people, including children, are in home (not including child(ren) to be placed)?					
		How many bedrooms are in the home?					
		I have communicated directly with the potential placement resource. Last date of contact with the proposed resource:					
		The potential placement resource is interested in being a placement resource for the child and is willing to cooperate with the ICPC process.					
		The potential placement resource acknowledges that s/he has sufficient resources or will access financial resources to feed, clothe, and care for the child, including child care.					
		The placement resource understands a criminal record and child abuse history check will be completed for any persons residing in the home to be screened under the laws of the receiving state.					
		Please describe or explain any concerns or special considerations that must be addressed in the evaluation of the proposed placement.					

- 24. In the Placement Information group box, select if the placement resource is a 'Person' or a 'Facility'.
  - a. If the 'Facility' radio button is selected, the 'Provider Search' hyperlink will display. Selecting this hyperlink will launch the Provider Search page.
  - b. If the 'Person' radio button is selected, static text displaying the name of the Placement Resource identified on the Participants tab will display, along with the SSN and DOB. The 'Placement Relationship to Child' drop-down field will also display and is user editable.
  - c. The address fields will prefill from either the Primary address record for the person or the physical address of the facility.
- 25. If someone is not documented or is documented incorrectly in the other adults in the home section, go back to the participants tab to correct the error. Always answer 'No' to the proposed resource is a Facility.
- 26. Answer the remaining questions on the page. Some of the fields are only required for certain regulation types. The Regulation 7 group box is only displayed when the Regulation type is 7.
- 27. Complete the required fields on the page.
  - a. The mental/behavioral/physical health needs question, the enrolled in school question, and the IEP fields default to answers/selections from the person management page. Information should be updated on the person management page so that the information prefills to other areas accurately.
  - b. The last field is to document any other relevant information. If there is no other relevant information type "Not applicable" in that narrative box.



28. The Documentation tab allows the worker to search for the existing images in eWiSACWIS and bring them to the ICPC Referral. For situations when Sending State = WI, the users will be able to create templates by selecting the 'Text' hyperlink. If an 'Imaging Search' hyperlink appears, then the document needs to be uploaded.

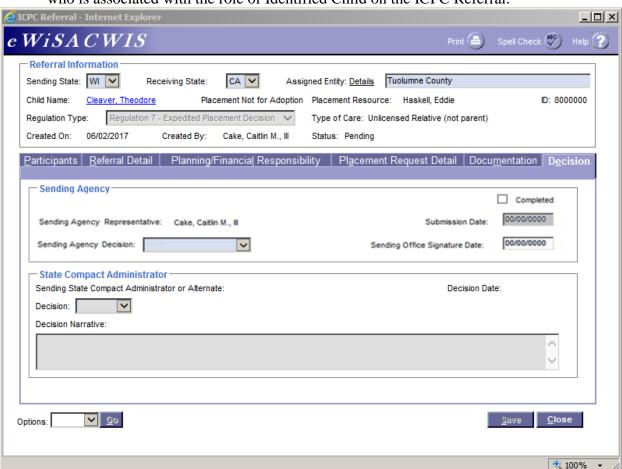


29. Upload the required documentation for the Placement Request by selecting the 'Type' and then clicking the 'Imaging Search' or 'Text' hyperlink associated with the row to retrieve the needed image. Click the 'Insert button if additional documents are needed.

**Note**: The values available in the 'Type' drop-down are filtered based on the Regulation Type and whether WI is a receiving or sending state. In order to accept the ICPC Referral, the ICPC Specialist will verify that all appropriate documentation is uploaded and complete. Please be sure to complete the following if applicable per the regulation type of the referral:

- Review the appropriate documents in the Resources button on the top of the page. This will provide a list of other required documents that are not system validated upon sending the request to the ICPC Office.
- Launch the 100A and Worker Statement Templates, print and sign them, and upload them as 100A-Signed and Worker Statement images.
- Launch the Financial/Medical Plan template and complete the template questions before saving.
- Launch the Priority 101 template and complete the template questions before saving, if it is a Regulation 7 request.

- 30. For the date field, when the document is being associated with an image, this field prefills from the Date of Document field on the Imaging page. When the document needed is a template, the field automatically pre-fills with the system date when the template was created.
- 31. The Image/Document field will display a link to the document. A 'Text' link indicates it is a template while an 'Edit (View)' link indicates it is an image.
- 32. The Decision tab allows workers to document information specific to decisions for the referral. The ICPC Referral page will allow workers to save their work and bypass the required field requirements until the Completed checkbox is selected. Once the Completed checkbox is selected, the system will run validations for each required field/document for the referral upon the save. The Decision tab allows county users to refer the ICPC Referral to the ICPC Staff. ICPC Staff can either accept or deny the referral or return it to the sending agency.
- 33. Once the ICPC Staff accepts or denies the ICPC Referral, it can be linked to either an existing or a new case. When ICPC Referral is linked to an existing case, the case type does not change. When the ICPC Referral is used to create a new case, the new case is assigned a type of ICPC. Upon saving of the changes to Maintain case (creating/linking to a case opens Maintain Case page), the system creates an ICPC Record for the child who is associated with the role of Identified Child on the ICPC Referral.



- 34. In the Sending Agency group box the 'Sending Agency Representative' field. When WI is the sending state this field is prefilled with the name of the worker who has referred the ICPC Referral to the ICPC staff. The submissions date is system driven when WI is the sending state.
- 35. The 'Sending Agency Decision' field documents the decision by the Sending Agency, i.e. 'Refer to ICPC' or 'Return to ICPC' once the completed checkbox is selected.
  - a. Once the user selects the 'Refer to ICPC' value from the Sending Agency dropdown and Saves, the page updates the status of the ICPC Referral to 'Referred to ICPC'.
  - b. The 'Completed' check box must be selected in order to send the referral to the ICPC office for review.
- 36. The State Compact Administrator group box will be utilized by the ICPC central office staff.
- 37. The Create/Link Case hyperlink is enabled only for ICPC staff once the Referral has a status of either Accepted or Denied.

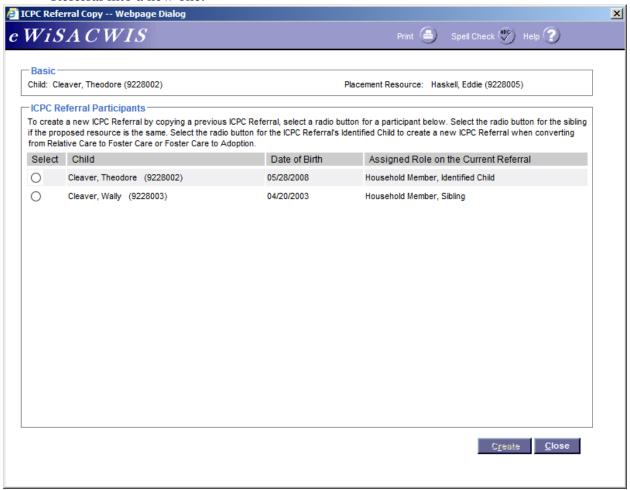
**Note:** When the ICPC Referral is linked to an existing case, the case type does not change. When the ICPC Referral is linked to a new case, the case is assigned a case type of ICPC. If the referral is linked to a closed case, the case type will be updated to ICPC. Upon saving of the changes to Maintain Case (linking to a case opens Maintain Case page), the system creates an ICPC Record for the child who is associated with the role of Identified Child on the ICPC Referral.

38. After the ICPC referral has been referred to the ICPC office will the 'ICPC Referral History' value display in the Options dropdown menu.



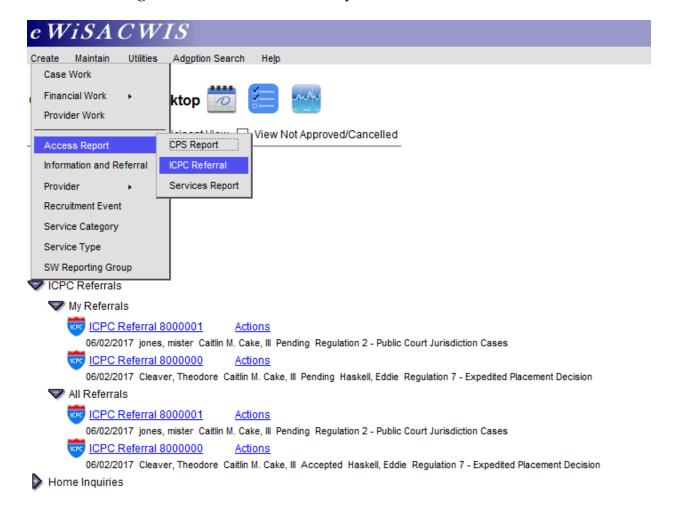
### **ICPC Referral Copy**

- 39. The ICPC Referral Copy page is used to select an ICPC Referral participant who needs a new ICPC referral with the information from the current ICPC Referral.
- 40. Select either the Identified Child or the Sibling, as identified on the Participants tab. Click the Create button to copy-over some user-entered data from the current ICPC Referral into a new one.



41. The New ICPC Referral page will launch in create mode prefilled with some information from the current ICPC Referral Record.

## Outliner showing the ICPC Referral under 'My Referrals' and 'All Referrals'



# **Automated Messages**

# ICPC Referral has been sent to ICPC Office

Title	ICPC Referral has been sent to ICPC Office
<b>Purpose:</b>	To inform the ICPC Staff that an ICPC Referral has been referred.
Subject:	ICPC Referral sent to ICPC
To:	Those defined on the Automated Message Distribution page.
Message:	An ICPC Referral {[ICPC Referral ID] for [child name], DOB [DOB], with Regulation Type [Reg Type] has been sent to the ICPC office for review and decision.
<b>Processing:</b>	This message is created when user selects Options dropdown > Refer to ICPC > Go on the ICPC Referral page.

# ICPC Referral has been returned to Sending Agency

Title	ICPC Referral has been returned to Sending Agency
Purpose:	To inform the ICPC Referral originator that the ICPC Referral has been returned to the Sending Agency.
~	
Subject:	ICPC Referral Returned to Sending Agency
To:	The worker and the worker's supervisor who referred the ICPC Referral.
Message:	The ICPC Referral {[ICPC Referral ID] for [child name], DOB [DOB] has not been sent to the receiving agency and has been returned to your agency with the comments identified below. Please address these comments and resubmit the ICPC Referral to continue processing. Please contact the ICPC office if you have questions.  Decision Comments: [Narrative field from the Decision tab].
Processing:	This message is created when ICPC user saves ICPC referral after selecting Return to Sending Agency value from the Decision field on the Decision tab of the ICPC Referral page.

# ICPC Referral has been returned to ICPC Office

Title	ICPC Referral has been resubmitted to the ICPC Office
<b>Purpose:</b>	To inform the ICPC staff that an ICPC Referral has been resubmitted.
<b>Subject:</b>	ICPC Referral Resubmitted to ICPC
To:	The ICPC worker assigned to the ICPC Referral.
Message:	The ICPC Referral {[ICPC Referral ID] for [child name], DOB [DOB], with Regulation Type [Reg Type] has been resubmitted to the ICPC office for re-review and decision.
<b>Processing:</b>	This message is created when user selects Options dropdown > Return to ICPC > Go on the ICPC Referral page.

## ICPC Referral Decision has been Made

Title	A decision has been made on the ICPC Referral
<b>Purpose:</b>	To inform of a decision made on the ICPC Referral.
<b>Subject:</b>	Decision made on ICPC Referral
To:	The worker and the worker's supervisor who referred the ICPC Referral.
Message:	The ICPC central office has made a decision on Referral {[ICPC Referral ID] for Child [child name], DOB [DOB]. The ICPC Referral is [Decision].
<b>Processing:</b>	This message is created when user selects Options dropdown > Return to ICPC > Go on the ICPC Referral page.

# **Assignment to ICPC Referral**

Title	ICPC Referral has been assigned to you.
Purpose:	To inform of an assignment has been made to an ICPC Referral.
Subject:	Open Assignment to an ICPC Referral
To:	Assignee
Message:	You have been assigned to an ICPC Referral {[ICPC Referral ID] for Child [child name], DOB [DOB]. Please review your My ICPC Referrals expando.
<b>Processing:</b>	This message is created when an ICPC Referral assignment is created by the user.